W12 User Manual

Version 4.0 11.07.14

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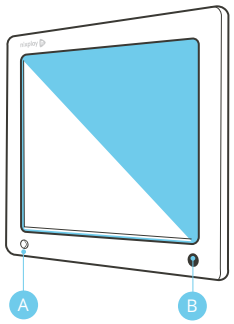
1 MEET YOUR NIXPLAY CLOUD FRAME

1.1 FRONT OF CLOUD FRAME



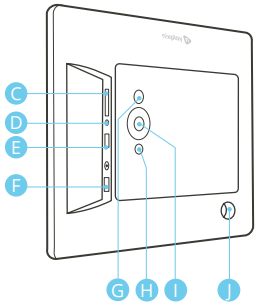
A Motion Sensor - Senses movement and turns the Cloud Frame ON and OFF

B IR Sensor for Remote - Receives signals from the remote

To Power On - press & hold ON/OFF button for about 3 seconds

Motion Sensor - to adjust motion sensor settings select the Motion Sensor button on the remote (labeled L below)

1.2 BACK OF CLOUD FRAME



C SD/SDHC Card Slot - Connect and view external photos and videos from the memory card

D Headphone/Speaker port - Connect your headphones or speakers

E USB Port - Connect your USB flash drive and view photos

F Power Adapter DC-in (5V) - Plug in power cable for power

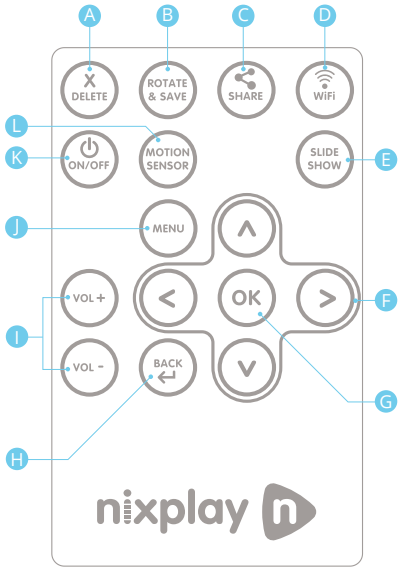
G ON/OFF Button - Press and hold to power on the Cloud Frame

H Menu Button - This will allow you to go back a step

I 4-way Menu Control and Play button - Helps you navigate and select

J Stand screw hole

1.3 REMOTE



A Delete - Delete selected photo

B Rotate & Save - Rotates a selected photo 90 degrees at a time

C Share - Coming soon

D WiFi Setting - Coming soon

E Slide Show - Starts the slideshow (whenever you are in the Frames settings)

F UP/DOWN/LEFT/RIGHT - Navigate through the Cloud Frame's menus

G OK / Play - (Confirms changes made on Cloud Frame)

H Back - Go Back a step in any of the Cloud Frame's menus

I Vol- / Vol+ - Adjust the volume when you watch a video

J Menu - Goes directly to the main menu

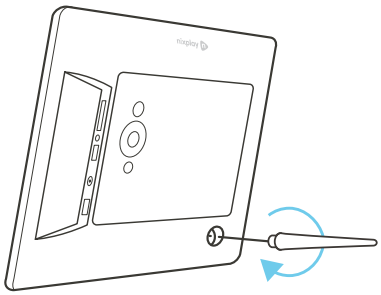
K ON / OFF - Turns your Frame on or puts it on standby

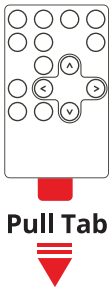
L Motion Sensor - Allows you to turn the motion sensor on or off

2 GETTING STARTED

Welcome to the nixplay family and congratulations on receiving your nixplay Cloud Frame! First let's walk you through how to set up your Cloud Frame.

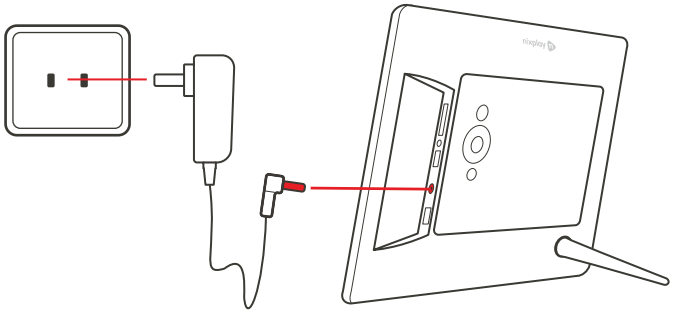
1. ASSEMBLE CLOUD FRAME: screw in the stand to the back of the Cloud Frame and remove the plastic tab from your Remote.



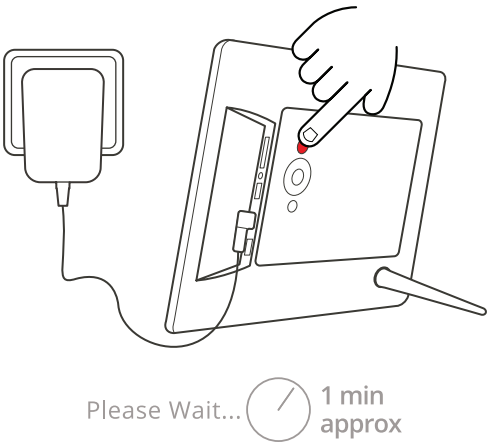


2. PLACE YOUR CLOUD FRAME NEXT TO A COMPUTER

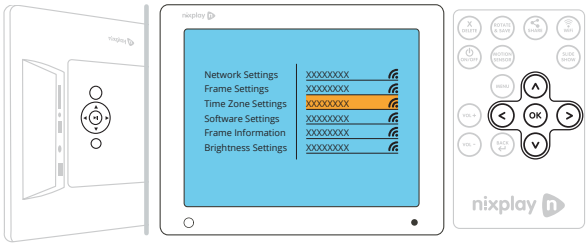
3. PLUG IN THE POWER ADAPTOR TO YOUR CLOUD FRAME: then plug your Cloud Frame power cable into a power source.

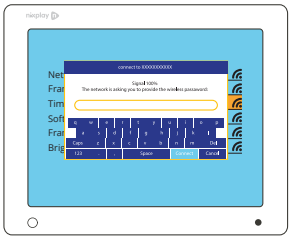


4. PRESS AND HOLD THE POWER BUTTON: This is located on the back of your Cloud Frame or you can use the ON/OFF button on your Remote.

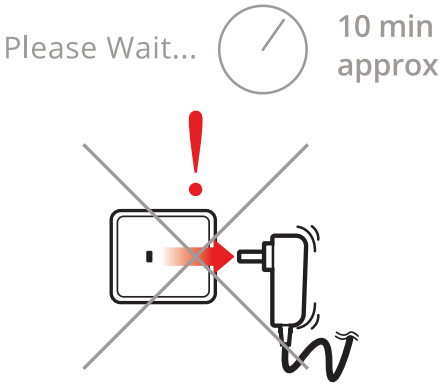


5. CONNECT TO YOUR WIFI: Use the UP/DOWN arrows on the Remote or the 4-Way Key on the back of the Frame. Press OK to select your WiFi. Then enter your WiFi password and select the Connect button.

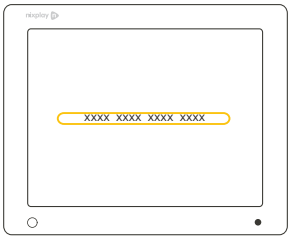




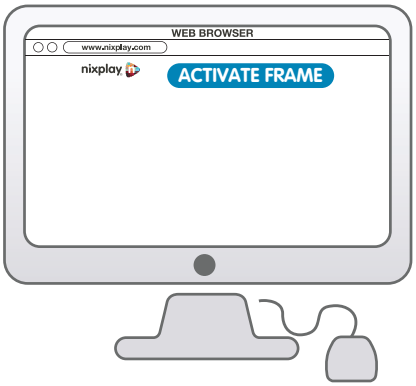
6. WAIT FOR UPDATE: This process may take up to 10 minutes.



7. 16 DIGIT SERIAL NUMBER: Once your Cloud Frame is connected to WiFi and updated with the latest software, it will display a **16 Digit Serial Number** that you will need to enter on the www.nixplay.com website in order to pair your Cloud Frame with its own Cloud Account.



8. ON YOUR COMPUTER: Please visit www.nixplay.com. Click the **Activate Frame** button on the website and follow the on-screen instructions to pair your Cloud Frame.



Once you have successfully paired your Cloud Frame with your nixplay Account you can now begin uploading your photos!

If the Cloud Frame fails to connect or displays error messages during the pairing process, please follow on-screen instructions and/or restart your Cloud Frame.

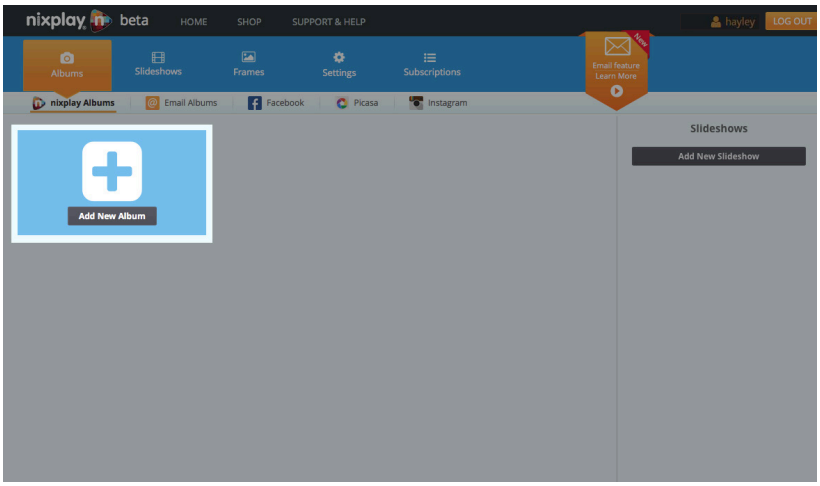
3 nixplay CLOUD ACCOUNT

To start uploading photos, creating albums and publishing slideshows to your Cloud Frame, please log in to your nixplay Account at www.nixplay.com.

3.1 PHOTOS, ALBUMS & SLIDESHOWS

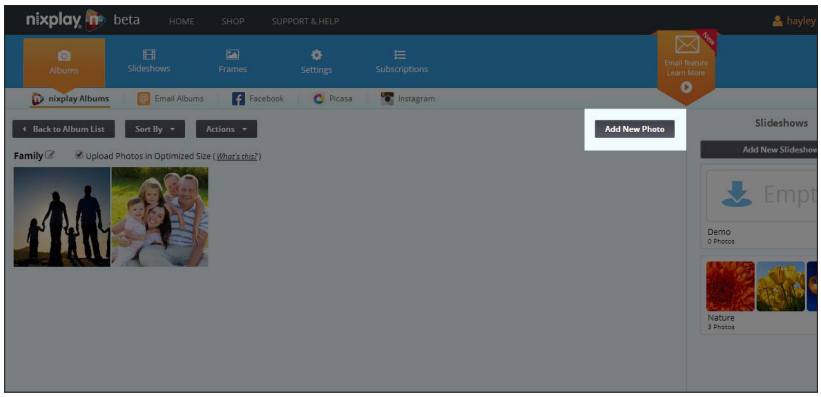
3.1.i CREATING AN ALBUM

1. Under the **Albums tab**, select **Add New Album**.
2. **Name New Album** and select **OK**. Please note you can rename your Album at any time.
3. You'll now get a message telling you **Album Created**. You can either click **Open Album & Add Photos** to start adding photos or if you want to do this later, click **No Thanks, I'll Do It Later.**



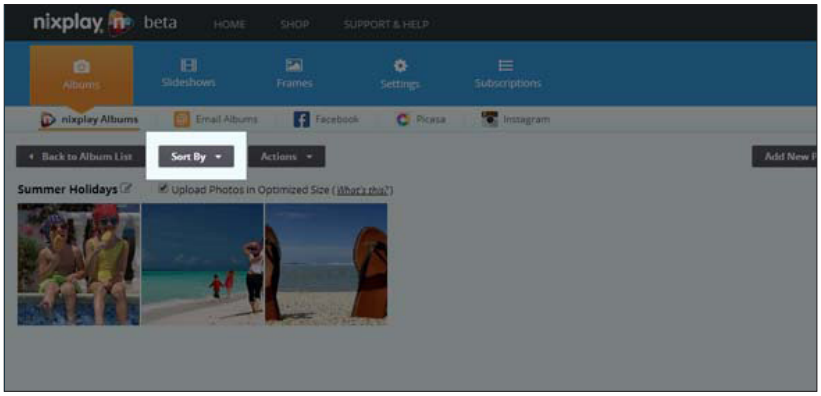
3.1.ii ADDING PICTURES TO AN ALBUM

1. Select the **Albums tab,** and then the **nixplay Albums** tab.
2. Select the Album you want to add photos to and select **Add New Photo.** Alternatively, you can transfer your photos by simply dragging the files from your computer into the page when inside an Album.

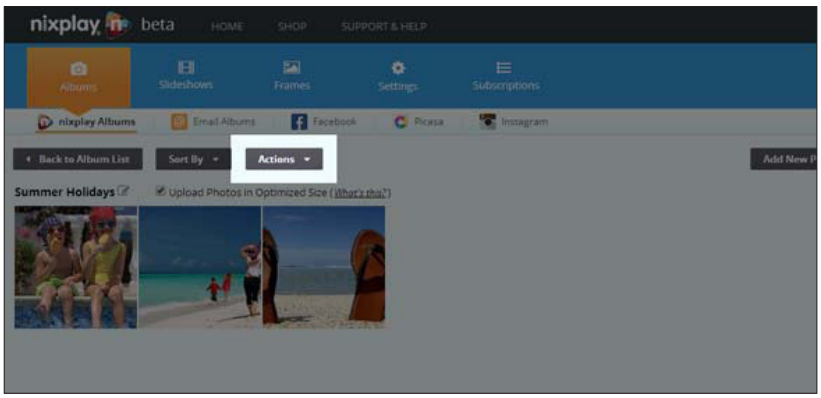


3.1.iii MANAGING YOUR PHOTOS & ALBUMS

SORT BY: Allows you to sort your photos by **Name** or **Date**.

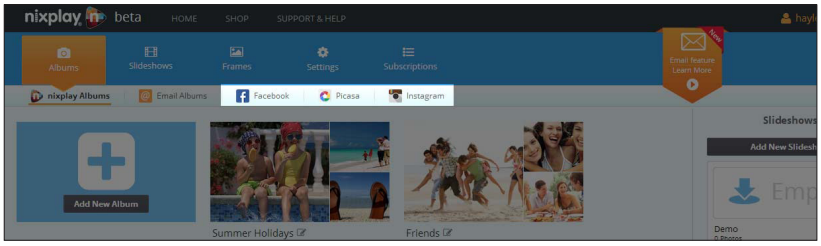


ACTIONS: Allows you to **Select all**, **Move** or **Delete** your photos.



3.1.iv FACEBOOK, PICASA & INSTAGRAM

Simply select the relevant social media tab and log in to your social network, so you can access all of your social media photos.



FACEBOOK

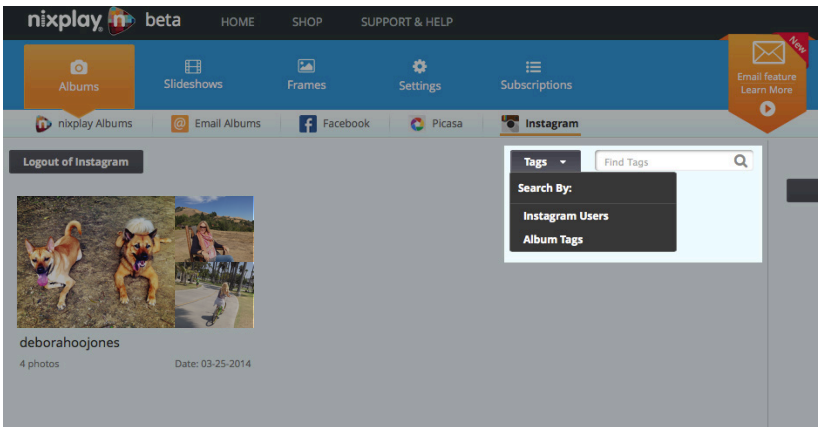
You can select photos from your own Facebook Albums or your Friends.

PICASA

You can select photos from your own Picasa Albums.

INSTAGRAM

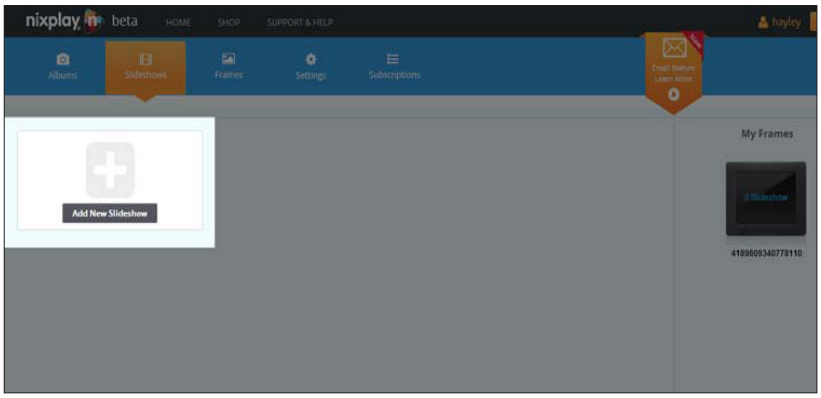
You can select your own Instagram photos, or find photos uploaded by other **Instagram Users** or search **Tags**.



3.1.v CREATE A SLIDESHOW

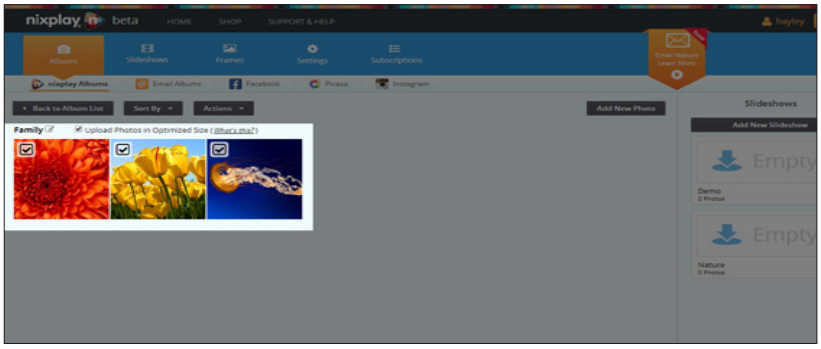
Once you've loaded photos into your Albums and logged into your social networks, you can start creating Slideshows to share with your Cloud Frame.

1. Under the **Slideshows tab**, select **Add New Slideshow**.
2. **Name This Slideshow** and select **OK**. Please note you can rename your slideshow at any time.



3.1.vi ADDING PHOTOS TO A SLIDESHOW

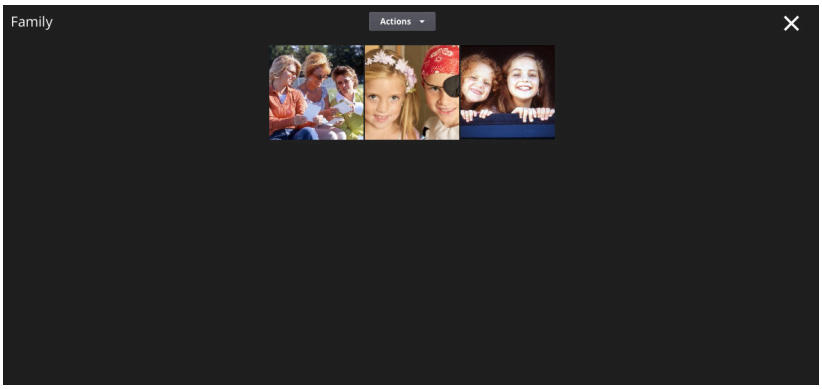
1. Select the relevant **Albums** tab: **nixplay Albums, Email Albums, Facebook, Picasa** or **Instagram**.
2. Select the photos you want to move to your Cloud Frame. Simply tick the empty box on the top left corner of the picture or use **Actions**: **Select All** if you want to add all your photos.



1. Once you have selected all the photos you want to add, simply drag them into the desired slideshow in the Slideshows panel located on the right.
2. Click **Save** to continue (If the slideshow is not yet assigned to any Frame, you will be prompted to either **Save the slideshow** or to **Save & Send to Frame** immediately).

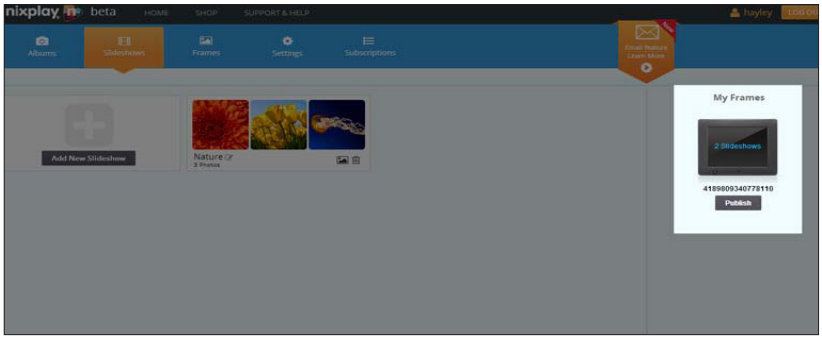
3.1.vii MANAGING YOUR SLIDESHOWS

1. Select **Slideshows** tab.
2. Click on the Slideshow you want to manage. You can use the **Action** button to shuffle or remove photos. Or you can simply drag and drop them into a new order.
3. Select **Save** to save the changes that you make.



3.1.viii SENDING A SLIDESHOW TO YOUR CLOUD FRAME

1. Under the **Slideshows** tab, simply select the relevant Slideshow and drag it onto the relevant Frame in the **My Frames** section.
2. Click Publish and this slideshow will be sent directly to the frame.



3.2 EMAILING A PHOTO TO YOUR FRAME

Enjoying photos on your nixplay Cloud Frame is really easy, with our **@mynixplay** Email Feature.

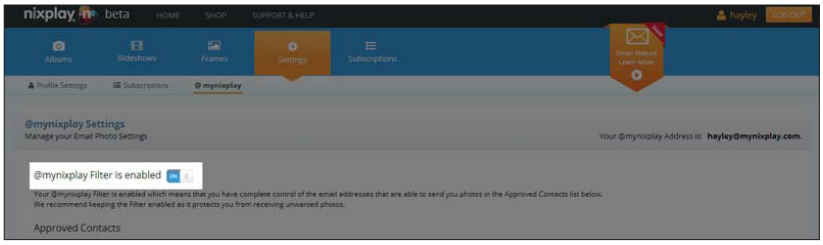
3.2.i @MYNIXPLAY.COM ADDRESS

The **@mynixplay** email address you use to send messages to your Frame is the same address that you use to login. Please note that this address can only be used for receiving photos to your Cloud Frame, it can't be used as a regular email address.

3.2.ii MANAGING YOUR EMAIL PHOTO SETTINGS

In your Settings Tab, there is a dedicated **@mynixplay** tab which allows you to set up your Email Photo Settings.

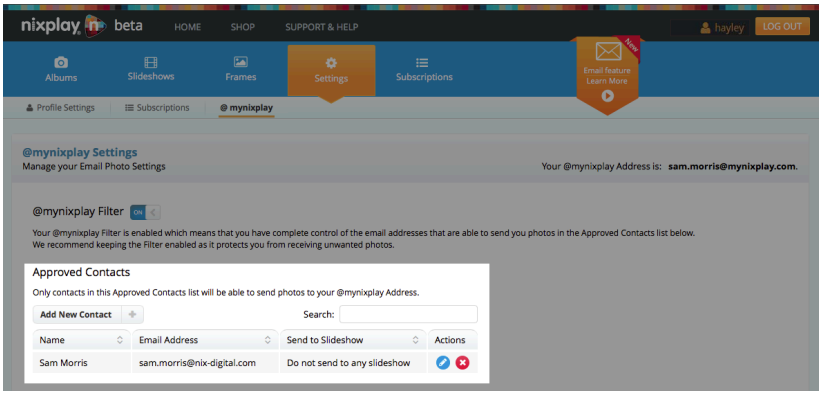
EMAIL ALBUM FILTER: For your privacy and security your **@mynixplay** Filter is enabled by default, this gives you the control to choose who is allowed to email you photos.



APPROVED CONTACTS: With your filter enabled you can set up and manage all of your email contacts under the **Approved Contacts** section. To add a new contact simple click **Add new Contact** and type in their name and email address.

You can also choose to have these photos added to a specific Slideshow, which means they'll be directly sent to the frame that this Slideshow has been assigned to.

You can edit or delete the **Approved Contacts** settings, when ever you want.

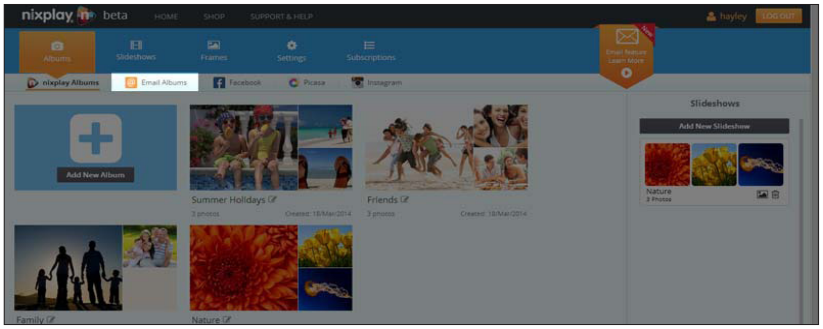


DISABLING THE EMAIL FILTER: Please note that if you choose to disable the **@mynixplay** filter, then any settings in the **Approved Contacts** list will not apply and anyone will be able to email photos to your **@mynixplay** address.

With the Email filter disabled, you can choose for ALL of your emailed photos to be automatically sent to a specific slideshow.

3.2.iii EMAIL ALBUMS

All of your Email Albums can be located under the Albums tab. To help your photos stay organised each contact is assigned their own album.

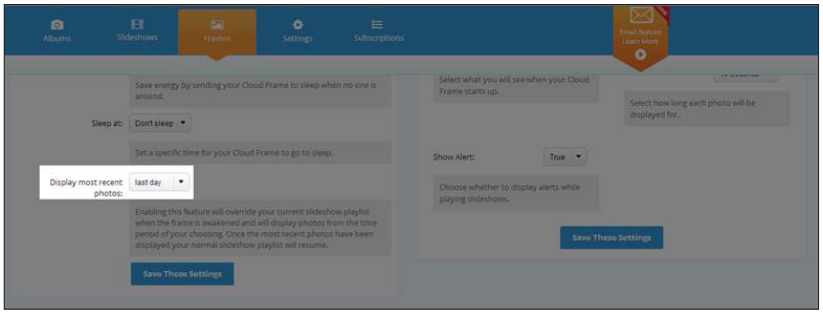


3.2.iv MOST RECENT FEATURE

1. Under the **Frame** tab, select the Frame you want to access.
2. Scroll down to the **General Settings** section to access the **Most Recent Feature** options.

The “Most recent” feature allows for any photos that have been sent to your slideshow to jump to the front of that slideshow when the Cloud Frame is awakened.

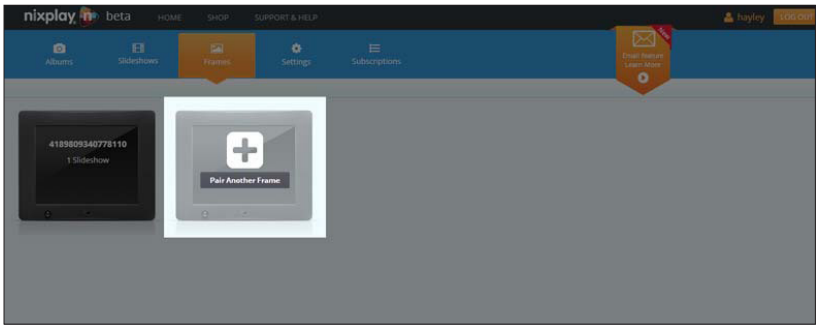
You can choose for photos that have been added in the **last day**, **3 days** or the **last week** to display first. Please remember to save your selection.



3.3 PAIRING ANOTHER FRAME

You can pair up to 5 Frames with the free Standard Account that comes with your Cloud Account, simply follow the instructions below:

1. Under the **Frames** tab, select **Pair Another Frame**.
2. Enter the 16 Digit Serial Number that appears on the Cloud Frame, click **Next.**
3. Now enter the verification word that appears on your Cloud Frame, click **Next**.
4. Wait for the Cloud Frame and Cloud Account to pair, then click **OK** to complete the pairing process.



3.4 FRAME SETTINGS

SLIDESHOWS SENT TO FRAME

First you'll see the Slideshows that are set to this Cloud Frame.

GENERAL SETTINGS

Here you can choose

- Your Frame's name and location
- **MOTION SENSOR**: to control the motion sensor, you can choose for it to go to sleep either after an amount of time when no motion has been detected, or at a specific time.
- **MOST RECENT PHOTOS**: You can choose for photos that have been added in the last day, 3 days or the last week to display first on your Frame.

SLIDESHOW SETTINGS

Here you can choose

- **PHOTO TRANSITION TYPE** : to decide how you want the photos to transition from one to another.
- **TIME BETWEEN TRANSITIONS**
- **PHOTO FIT**: lets you choose how your photos display on the Cloud Frame, select **Fill Screen** to ensure your photos are displayed without borders.
- **START UP ORDER**: lets you choose what you want your Cloud Frame to display when its first powered on.
- **SHOW ALERT**: lets you choose whether you want to be notified of alerts on your Cloud Frame.

Please note that these changes will only take place if your Cloud Frame is connected to a WiFi network.

4 nixplay CLOUD FRAME

4.1 PLAYING YOUR SLIDESHOWS

1. To play your slideshows, select **Play Slideshows** from the **Main Menu**.
2. This will display all the photos from your slideshows.

4.2 BROWSING YOUR SLIDESHOWS

1. To browse your slideshows, select **Browse Slideshows** from the **Main Menu**.
2. Under **Browse Slideshows** you will be shown a list of all the slideshows you have created and published with your nixplay Account.
3. Simply choose the slideshow you want to view from the list of slideshows and select **OK**.

4.3 USB/SD CARD

1. To browse your memory card or USB drive, select **USB & SD Card Menu** from the **Main Menu**.
2. Select the storage medium you connected to your Cloud Frame. (**SD Card/USB Media**)
3. Once you have selected the storage medium, choose the folder your photos are located in.
4. If there are too many photos or videos, you can narrow the search by choosing **Show Video** or **Show Pictures**.

If the Cloud Frame does not recognize your USB/SD card, please check whether it is correctly plugged in. The Cloud Frame supports the following formats: File (FAT/FAT32); Photos (JPG/JPEG); Videos (HD 720p H.264 AAC).

4.4 SETTINGS

You can change various settings on your nixplay Cloud Frame so that it suits your needs better. To change your Cloud Frame settings, select **Settings** from the **Main Menu**. When you enter the **Settings** menu, you will see a list of settings for you to choose from:

4.4.i NETWORK SETTINGS: TO CONNECT TO ANOTHER WIFI NETWORK

1. Use the **UP/DOWN** arrows on the Remote or the **4-Way Key** on the back of the Cloud Frame.
2. Press **OK** to select your WiFi.
3. Enter your WiFi password (if required) and then select the **Connect** button

4.4.ii FRAME SETTINGS

ITEM	DESCRIPTION	OPTION
Transition type	Select a different transition for your photos.	Jump Cut
		Cross Fade
Photo fit	Set up how your photos are displayed on your Cloud Frame.	Fit To Screen
		Fill Screen
Start up mode	Select what you will see when your Cloud Frame starts up.	Main Menu
		Startup Slideshow
		USB
		SD Card
Display duration	Select how long each photo will be displayed for.	10 secs
		30 secs
		1 min
		5 mins
		10 mins
		30 mins
Show alert on slideshow	Choose whether to display alerts while playing slideshows.	On
		Off
Sleep after no motion detected	For energy saving & convenience, select the duration of time before the Cloud Frame goes to sleep.	Disabled
		5 mins
		10 mins
		30 mins
		1 hr
Sleep at	Set a specific time for your Cloud Frame to go to sleep.	Disabled
		0.00
		2.00
		...
		22.00

4.4.iii TIME ZONE SETTINGS

Set the time that is displayed on your Cloud Frame by selecting **Set Time Zone**. Once you have chosen the correct time zone, press **OK** and your Cloud Frame will be updated to reflect the changes.

4.4.iv SOFTWARE UPDATE

To get the latest features and for us to continually improve upon your nixplay Cloud Frame, we require you do a software update. Your Cloud Frame will check for any software updates when it starts up after being powered off or unplugged.

It is critical that you do not switch off or unplug your Cloud Frame during the update process.

4.4.v FRAME INFORMATION

Frame Information gives you all the technical information you need to know about your Cloud Frame. Below is all the information that is displayed:

- Model:
- Firmware:
- Serial Number:
- Frame ID:
- Link Address:
- Network Address:

WARRANTY

Your Cloud Frame comes with a Full One-Year Manufacturer's Warranty. The warranty begins from the date of the first customer purchase.

In the event your Cloud Frame requires servicing, please contact us via our website at www.nixplay.com.

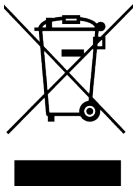
Please provide a copy of your original order information as proof of purchase.

6 SUPPORT

Please refer to our FAQs on our website at www.nixplay.com

If you have any questions or feedback in regards to our product and service, reach us by going to our support page on our website. The nixplay Support Team is committed to delivering exceptional service and will answer your questions and queries promptly to solve your problems.

7 COMPLIANCE INFORMATION



Waste Electrical and Electronic Equipment Directive (Applicable to Europe): This symbol on the product or on its packaging indicates that this product shall not be treated as household waste. There are separate collection systems for recycling in your country. For more information about recycling of this product, please contact the local authority or the retailer where you purchased the product.

8 IMPORTANT SAFETY INFORMATION

Always follow the basic safety precautions when using your Cloud Frame. This will reduce the risk of fire, electric shock, product damage and personal injury.

- Do not block ventilation openings. Slots and openings on the Cloud Frame are provided for ventilation. The openings should never be blocked by placing your Cloud Frame on a cushion, sofa or other similar surface.
- Keep the Cloud Frame away from direct sunlight and heat sources such as radiators or stoves.
- Never place heavy or sharp objects on the LCD panel or Cloud Frame.
- Do not place the Cloud Frame on an unstable cart, stand, tripod, bracket or table.
- Only use the AC adapter included with the Cloud Frame. Using any other adapter will void your warranty.
- Protect the power cord from being walked on or pinched particularly at plugs, receptacles and the point where the cord attaches to the Cloud Frame.

WARNING:

- To reduce the risk of electric shock, do not remove the cover or back of the unit. There are no user-serviceable parts inside. Please refer servicing to qualified personnel.

- To prevent fire or electric shock hazard, do not expose the Cloud Frame to rain, moisture or water (dripping or splashing).

- Objects filled with liquids, such as vases, should not be placed near the Cloud Frame.

THE ADAPTOR:

- The adaptor is specifically designed for this Cloud Frame, use of an alternative model might cause problems for Frames with re-chargeable batteries, and standard Frames.

- In case of loss and/or failure of the adapter, please contact our service department via **www.nixplay.com** and give us the model number of the Cloud Frame, where and when you purchased and your address so we can send you a new adapter.

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